



Financial Services Compensation Scheme

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STO UK

Financial Services Compensation Scheme

AFX Markets Ltd. is a member of the Financial Services Compensation Scheme.

The FSCS is the UK's statutory fund of last resort for customers of financial services firms. This means that FSCS can pay compensation to consumers if a financial services firm is unable, or likely to be unable, to pay claims against it. It is an independent body, set up under the Financial Services and Markets Act 2000 (FSMA) and is free of charge for individual customers using its service. It differs from the Financial Ombudsman Service whose role is to deal with complaints against firms that are still trading and would be able to pay claims made against it. For more information on the Financial Ombudsman Service please refer to our Complaints Procedure [here](#).

The protection provided by the FSCS is governed by the FCA/PRU Compensation (COMP) rules. AFX Markets Ltd. is also subject to FCA rules on client money handling and minimum capital requirements. More information can be found [here](#).

Generally the FSCS can only accept claims from individuals and small companies. Overseas financial services institutions and large companies are excluded. However, full details of the FSCS can be found on their website <http://www.fs.cs.org.uk/>, by phone 0800 678 1100 or 020 7741 4100, or via an online enquiry through its website.

To be eligible for compensation you must have lost money because of your dealings with AFX Markets Ltd. FSCS can pay compensation only for financial loss up to a maximum level of £50,000 per person.

We carry out due diligence on the banks we work with to set up client accounts and review this on a regular basis (at least annually). However, should our banking counterparties experience difficulties, any losses would be shared by clients in proportion to their share of the total amount held with the bank that failed. Any funds lost as a result of this may be covered by the FSCS under the 'banks/building societies' claim category, up to a limit of £75,000 per person per institution.

However, if clients hold funds with the bank either personally or through other institutions such as other investments firms the maximum compensation would be in total, not per claim.

AFX Markets Ltd. does not execute trades, instead acting as agent for AFX Capital Markets Ltd. who executes the trades as an OTC Derivative trading company. This may result in exposure to you should AFX Capital Markets Ltd. default. To mitigate against this, client monies will be held by AFX Markets Ltd. in segregation until monies become due, on trades being closed.

AFX Capital Markets Ltd. is a member of the Investor Compensation Fund set up by the Central Bank of Cyprus and the Cyprus Securities and Exchange Commission (CySEC). A copy of AFX Capital Markets Ltd's. (trading as STO) Investor Compensation Fund Disclosure can be found [here](#) and will apply to those trading through AFX Markets Ltd. for transmission services.